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TradeWinds Island Resorts receives Delta Vacations' 2016 Quality Assurance Award

TradeWinds Island Grand and Guy Harvey Outpost properties honored by Delta Vacations for outstanding customer service

ST. PETE BEACH, Fla – (Oct. 17, 2106) – TradeWinds Island Resorts – Island Grand and Guy Harvey Outpost - were recently announced as one of the winners of the 2016 Quality Assurance Award by Delta Vacations during a private luncheon held at Delta Vacations University, the company's annual travel agency educational and networking event.

The Quality Assurance Award is an annual recognition program created by Delta Vacations to honor the company's top partners that are providing outstanding quality and service excellence to its mutual customers. Each year, the company recognizes qualifying hotels, destination management companies and rental car agencies in the United States and across the globe, out of the more than 4,000 partners offered by Delta Vacations. This year, TradeWinds Island Resorts was among an elite group of 202 hotels, 21 destination management companies and three car rental companies that earned the award designation.

"We're proud to work with hospitality partners that continuously strive to deliver the very best service and the Delta Vacations' Difference each and every day," said John Caldwell, Delta Vacations president. "They prioritize service excellence in their business, and we want to recognize them for the impact that they make with our customers and their vacation experience."

The 2016 Quality Assurance Award was earned by companies that partner with Delta Vacations and achieved the following criteria:

- 99 percent customer satisfaction
- 99 percent product performance (no involuntary relocations)
- A minimum of 100 bookings annually

A complete list of the 2016 Quality Assurance Award winners can be found here:
<https://deltavacationsevents.meetingsvp.com/2016qaawards/winners>.

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TradeWinds Island Resorts

Overlooking the Gulf of Mexico, sister properties of the TradeWinds Island Resorts – Island Grand and Guy Harvey Outpost, a TradeWinds Beach Resort – provide the ideal Florida beach experience. With more than 700 guest rooms and suites, limitless beachfront recreation, indoor/outdoor outstanding children's programs, and fine and casual dining, the TradeWinds Island Resorts offer vacationers and meeting attendees sophisticated service in a relaxed, tropical atmosphere. For more information, please visit JustLetGo.com.